

Nondiscrimination Statement: Discrimination is Against the Law



Trustpoint Rehabilitation Hospital of Lubbock complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Trustpoint Rehabilitation Hospital of Lubbock does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Trustpoint Rehabilitation Hospital of Lubbock

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact our Civil Rights Coordinator/Hospital Director of Compliance located below:

Director of Compliance
4302 Princeton Street
Lubbock, TX 79415
806.749.2222

If you believe that Trustpoint Rehabilitation Hospital of Lubbock has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Civil Rights Coordinator/Hospital Director of Compliance. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1.800.368.1019, 800.537.7697 (TDD)

Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>.

Ernest Health
1024 N. Galloway Avenue, Suite 102
Mesquite, Texas 75149
www.ernesthealth.com

Corporate Civil Rights Officer:
717.858.4225 • Email: CivilRights@ernesthealth.com

SPANISH

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 806.749.2222 (TTY: 1.800.735.2989).

VIETNAMESE

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 806.749.2222 (TTY: 1.800.735.2989).

CHINESE

注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 806.749.2222 (TTY: 1.800.735.2989)。

KOREAN

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 806.749.2222 (TTY: 1.800.735.2989). 번으로 전화해 주십시오.

ARABIC

اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم (رقم) 806.749.2222 ملحوظة: إذا كنت تتحدث (1.800.735.2989).

URDU

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں 361.906.3700 (TTY: 1.800.735.2989)۔

TAGALOG

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 806.749.2222. (TTY: 1.800.735.2989).

FRENCH

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 806.749.2222. (ATS: 1.800.735.2989).

HINDI

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 806.749.2222 (TTY: 1.800.735.2989) पर कॉल करें।

PERSIAN (FARSI)

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما 806.749.2222. (TTY: 1.800.735.2989)

GERMAN

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer 806.749.2222. (TTY: 1.800.735.2989).

GUJARATI

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 806.749.2222 (TTY: 1.800.735.2989)

RUSSIAN

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 806.749.2222 (телетайп: 1.800.735.2989).

JAPANESE

注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。806.749.2222 まで、お電話にてご連絡ください。(TTY: 1.800.735.2989)。

LAO

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັງຄ່າ, ແມ່ນມີ ພ້ອມໃຫ້ທ່ານ. ໂທ 806.749.2222 (TTY: 1.800.735.2989)

SOMALI

KA DIGTOONOW: Haddii aad ku hadasho af Soomaali, adeegyada kaalmada luqadda, oo lacag la'aan ah, ayaa lagu heli karaa. Soo wac 806.749.2222 (TTY: 1.800.735.2989)